

Safety starts from heart, ensuring passenger's safety always comes first.

‘Have a safe flight!’ is the most common phrase we use when sending friends and family off on a trip. This simple yet heartfelt wish not only conveys our genuine concern for their well-being but also underscores the significance we place on flight safety. It reflects our understanding that, behind every journey, there is a complex and carefully managed system ensuring their safe arrival. By expressing this sentiment, we acknowledge the collective effort involved in maintaining high safety standards and remind ourselves and others of the importance of vigilance and care in every aspect of air travel.

Safety is undoubtedly one of the most important considerations when choosing which airline to fly with. EVA Air is the preferred choice for many passengers precisely because flight safety has always been a cornerstone of EVA Air’s commitment. Since the airline’s inception, EVA Air has regarded 'safety assurance' as its most important core value, and this dedication has been deeply ingrained in the hearts of travelers due to its relentless pursuit of safety excellence and uncompromising standards. The airline’s steadfast commitment is reflected not only in its stringent safety protocols and advanced technological systems but also in its continuous investment in training and development for its staff. This holistic approach ensures that every aspect of the flight experience, from booking to landing, is handled with the highest regard for safety. As a result, EVA Air has earned a reputation for reliability and trustworthiness, making it the top choice for passengers who prioritize their safety and well-being during air travel.

Flight safety is not something that can be achieved by one person or one department alone. It requires the safety awareness and practices of every aviation employee and every passenger. Both staff and passengers need to maintain a high level of vigilance and responsibility in their daily work and travel, and jointly comply with safety regulations and implement stringent safety measures. This collective commitment extends beyond routine checks and procedures; it involves fostering a culture where safety is prioritized at every level of operation and where continuous improvement is the norm. Only when everyone fully understands and values flight safety and consistently applies this awareness in their actions can a comprehensive safety system be effectively established. This system ensures that every detail of the flight process, from pre-flight inspections and cargo handling to in-flight procedures and emergency response, is meticulously managed and controlled. By integrating safety into every aspect of aviation operations and cultivating a proactive safety mindset, we can

achieve true flight safety, where every flight is conducted with the highest standards of security and efficiency, thereby protecting passengers, crew, and aircraft alike.

Many people may think that the main purpose of an airplane is solely to carry passengers and baggage, often overlooking the importance of air cargo and lacking sufficient knowledge about its management and safety measures. In reality, air cargo safety is crucial for ensuring flight safety and transportation efficiency, as it is directly related to the various risks involved in the flight process. For example, dangerous goods that have not been properly handled—such as flammable substances, corrosive chemicals, or explosives—may cause fires or explosions during flight, posing a serious threat to passengers' lives and overall flight safety. Additionally, improperly loaded cargo can affect the aircraft's center of gravity and balance, impacting flight stability and increasing the risk of accidents.

Effective cargo safety management is essential for preventing these risks and ensuring that every aspect of air cargo handling adheres to stringent safety standards. This involves meticulous planning and coordination, including proper labeling and documentation of hazardous materials, thorough inspections of cargo before loading, and adherence to weight and balance specifications. The implementation of advanced technologies and procedures for monitoring and managing cargo conditions also plays a crucial role in mitigating potential dangers.

Furthermore, effective cargo safety management enhances the airline's ability to respond swiftly and efficiently to any emergencies that may arise, thereby protecting not only the passengers and crew but also the integrity of the aircraft. By maintaining rigorous safety protocols and fostering a culture of vigilance and continuous improvement, the aviation industry can better safeguard everyone involved in air travel. Consequently, air cargo safety is an integral part of the broader safety framework that ensures every flight operates smoothly, securely, and with minimal risk, reinforcing the trust and reliability that passengers and stakeholders place in the aviation system.

A safe flight requires the concerted efforts of many individuals. From the professional training of pilots and rigorous inspection of machinery and equipment to the comprehensive safety management practices of the airline and the active cooperation of each passenger, every step of the process demands meticulous planning and consideration. The coordination and diligence of every crew member and ground staff are vital, as they work behind the scenes to ensure that every aspect of the flight is conducted with the highest level of safety and efficiency. This collective effort

includes adhering to strict safety protocols, conducting thorough checks of cargo and equipment, and maintaining clear communication among all team members. By continuously striving to improve safety measures and remaining vigilant, the entire aviation community plays a critical role in safeguarding passengers and ensuring that every flight, from takeoff to landing, is carried out with the utmost care and precision.

‘Safety starts from the heart, ensuring passenger safety always comes first’ is not just a slogan but a practical concept that encapsulates the essence of our commitment to aviation safety. This principle underscores that flight safety is a collective responsibility, demanding the active participation and vigilance of everyone involved from seasoned professionals to conscientious passengers. Flight safety must be approached with the utmost diligence and care. After joining our company and undergoing the comprehensive training programs, I have gained a profound appreciation for the complexity and challenges associated with maintaining flight safety. The dedication to safety and its deeply ingrained safety culture are reflected in every aspect of our operations and are evident in the commitment of every employee.

We embrace safety as a core value, adhering strictly to established safety guidelines. We recognize that every detail has the potential to significantly affect flight safety. Our commitment to high standards ensures that each operation is meticulously executed and complies with safety regulations. For us, flight safety transcends mere job responsibilities; it represents a profound sense of duty and professionalism. This unwavering dedication encompasses every aspect of the aviation process, from pre-flight inspections and in-flight monitoring to post-flight evaluations and ongoing safety training. By working together and remaining vigilant, we strive to make each flight as safe and uneventful as possible. This collective effort involves a meticulous approach to safety, where every detail, no matter how small, is scrutinized and managed with the highest level of care.

Through careful observation and proactive identification of potential issues, we can address changes in the environment early and mitigate risks effectively. This proactive stance not only prevents accidents but also ensures that any emerging concerns are dealt with before they escalate into serious problems. By continuously updating our safety protocols and incorporating the latest technological advancements, we enhance our ability to respond to unexpected challenges and maintain a high standard of safety.

Conversely, neglecting safety protocols can result in severe and unforeseen consequences, potentially compromising not only the safety of the flight but also the

well-being of passengers and crew. Such lapses can lead to dangerous situations that could have been avoided with rigorous adherence to established safety procedures and a commitment to maintaining vigilance at all times.

Only through a genuine commitment to safety can we successfully manage risks and collaborate effectively to ensure safe and smooth flights. This commitment involves not only adhering to strict safety guidelines but also fostering a culture of continuous improvement, where every team member is encouraged to contribute to and uphold safety standards. As dedicated members of the safety team, we uphold the principle of 'Pursuing Safety, Never Compromise,' approaching every task with unwavering dedication and a focus on excellence.

In addition, we continuously embody the Evergreen Spirit, which represents our dedication to preserving the highest standards of safety and service. This spirit drives us to honor our core mission and original intent, ensuring that every flight adheres to the highest safety standards and operational excellence. Through our collective efforts, we not only safeguard the integrity of each flight but also contribute to the overall trust and confidence that passengers place in our aviation services.